

Mr Simon Moyes 25 May 2018

Patient Feedback Report



EDGECUMBE DOCTOR 360°

Introduction

This report is based on the Doctor 360° questionnaires completed by yourself and your patients.

For each question, your performance scores are broken down, comparing your own rating with that of your patients and our benchmark. The bar graphs also show the number of patients who rated each question and the range of ratings.

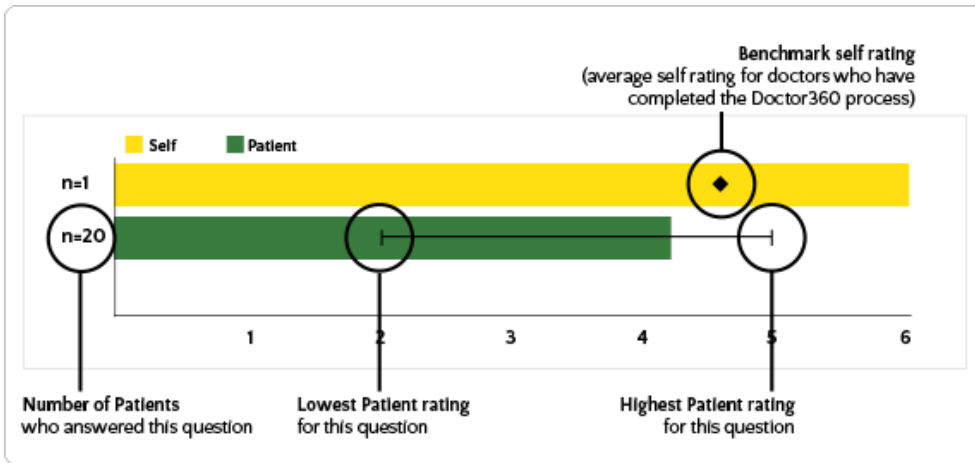
The feedback in this report will help you compare the standards of care you feel you deliver with how others perceive you. We recommend you ask your appraiser or counselling colleague to look through the report with you.

Understanding Your Report

Each question was rated using the following scale:

- 6 => Extremely effective/excellent
- 5 => Very effective/very good
- 4 => Effective/good
- 3 => Mostly effective/satisfactory
- 2 => Partially effective/less than satisfactory
- 1 => Not effective/poor
- C/C => Cannot Comment

On the next page is an annotated example of the charts that appear in this report.



Benchmarks

Our benchmark scores are made up of responses provided by general practice doctors, hospital doctors and their colleagues who have all completed the Edgecumbe Doctor 360° since February 2009. We hold overall benchmarks (e.g. for all doctors / colleagues who have provided responses) and benchmarks for particular specialties (e.g. Anaesthetics, Cardiology).

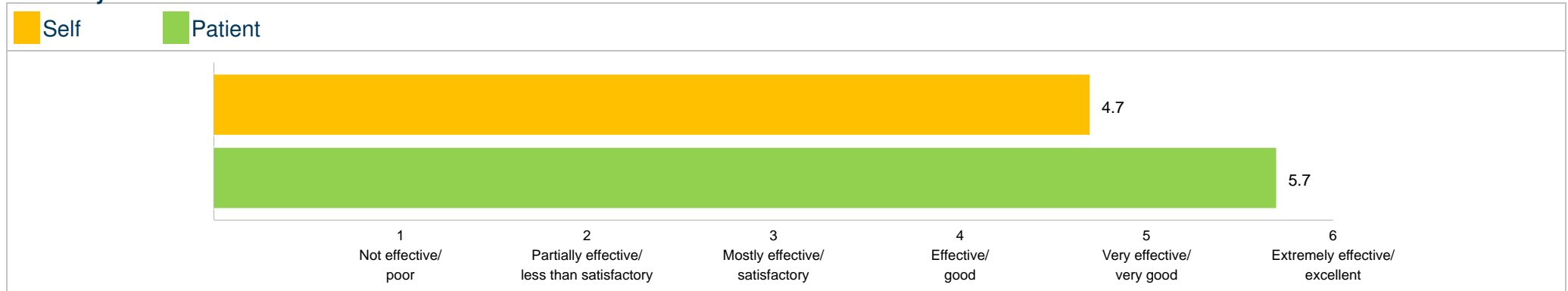
The benchmark type indicated in this report is: SPECIALTY SPECIFIC

Your registered speciality category is: Surgery

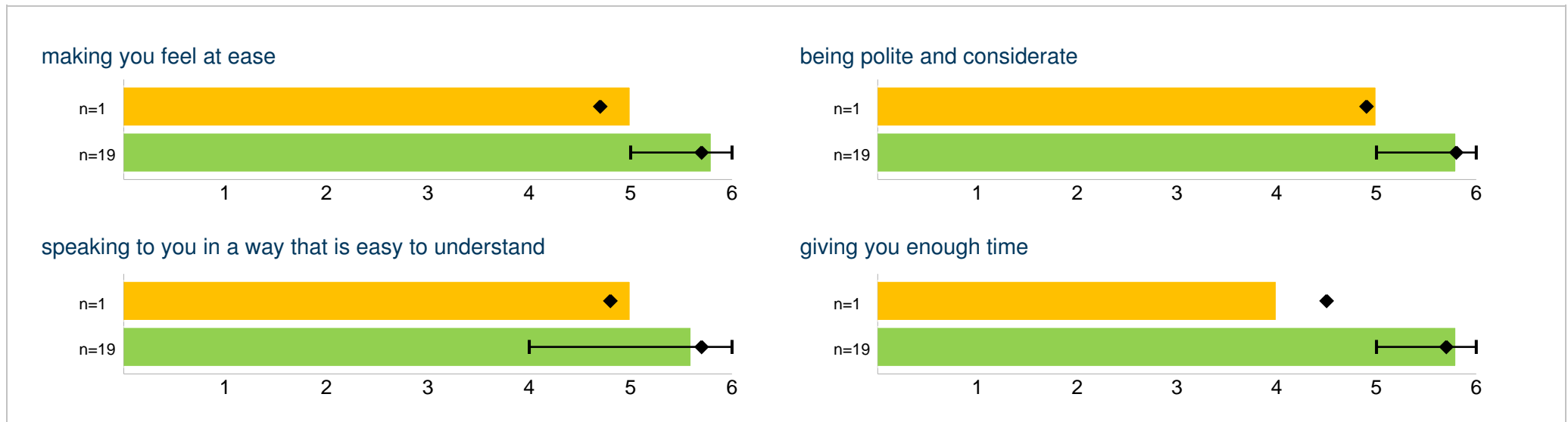
Please be aware that the benchmark type on this report is fixed and cannot be changed.

Patient feedback

Summary



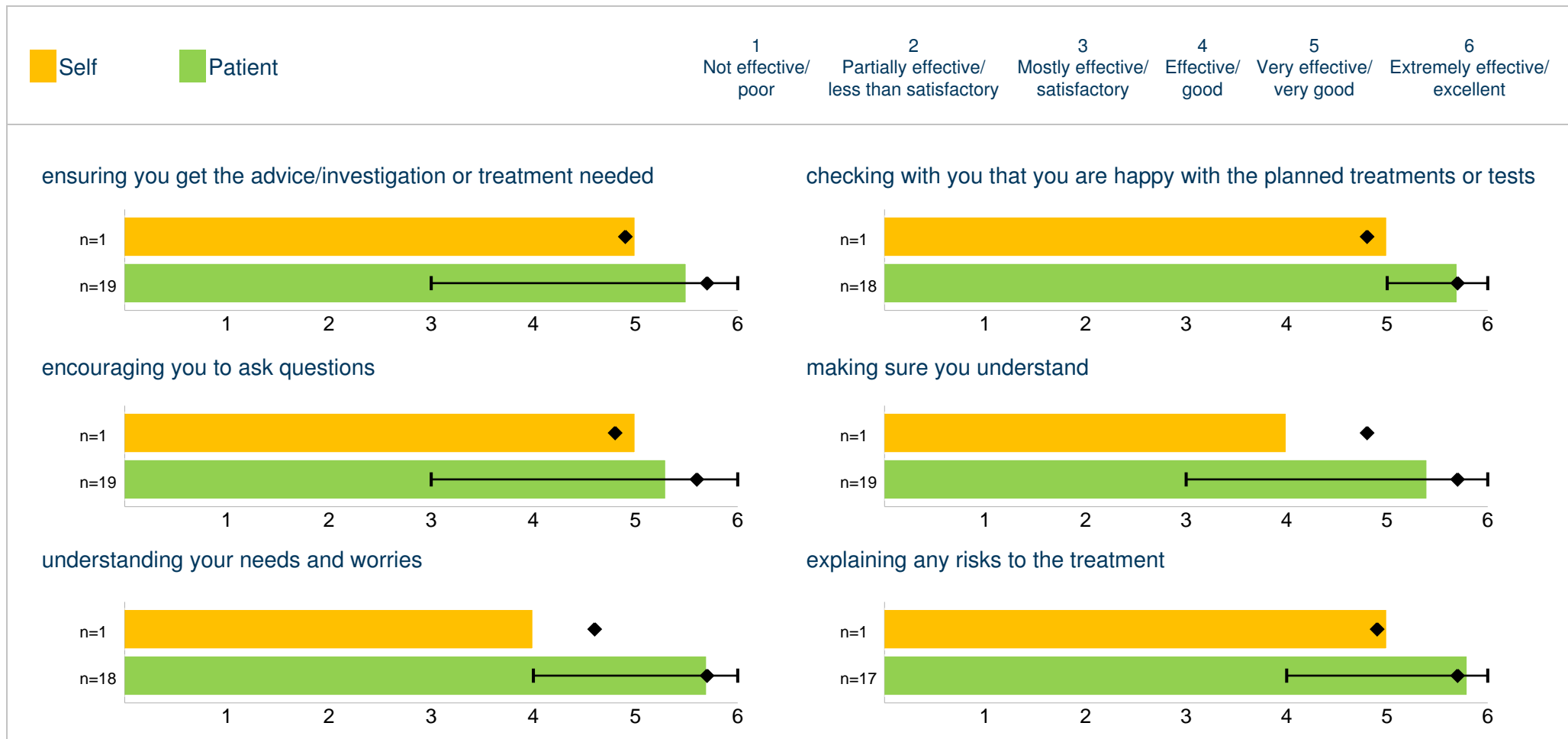
How effective am I in...



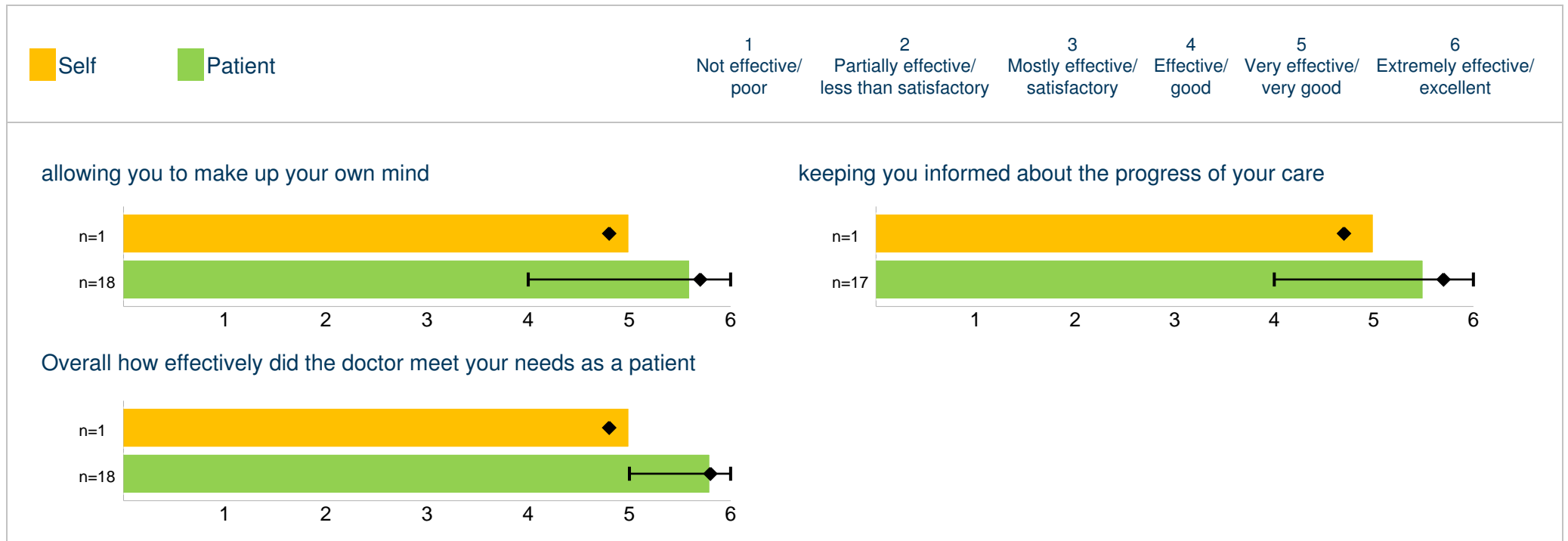
How effective am I in...



How effective am I in...

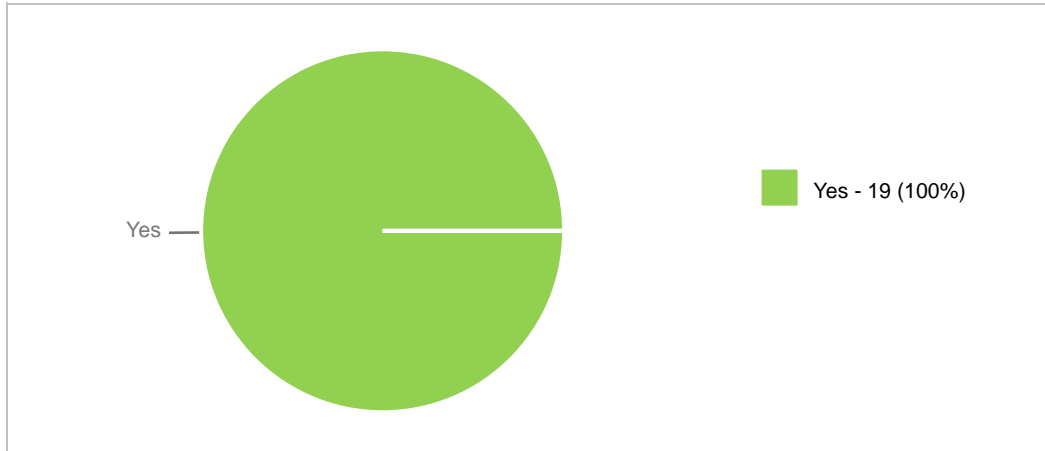


How effective am I in...



Patient Recommendations

Each patient was asked "would you recommend the doctor to family or friends?"
The following chart summarises the responses received.



Self Comments

Patient Comments

Explains calmly and clearly.

Very happy to recommend. Diligent, great manner and caring.

Always excellent advice and treatment.

He's been great.

He put me at ease from the first appointment. The staff are also friendly and helpful. Appreciate their great service and good care.

Very helpful.

EDGECUMBE DOCTOR 360°

Whitefriars Business Centre,
2nd Floor, Whitefriars, Lewins Mead, Bristol, BS1 2NT
Tel: +44 (0)117 332 8277
Email: support@edgcumbe.co.uk
Web: www.doctor360.co.uk